

Section 1: Consumer rights information

As the energy consumer, you own the rights to create certificates for energy saving activities undertaken at your premises under the Victorian Energy Upgrades program. One certificate represents one tonne of carbon dioxide equivalent (CO₂-e) to be reduced by the activity. You are able to assign your right to create certificates to an accredited provider under the Victorian Energy Upgrades program. In assigning your right, the accredited provider will be entitled to create and own the certificates for the activity undertaken at your premises. In return, the accredited provider should provide you with an identifiable benefit (e.g. price reduction on a product, free installation or a cash-back arrangement). You are responsible for ensuring you are satisfied with the terms of the assignment of certificates to **Homelab**, the accredited provider (as detailed below) prior to proceeding with the activity. If you experience any issues with the outcome of this activity, you should contact **Homelab** to resolve the matter. For any outstanding issues, you can contact program staff members at the Essential Services Commission, the government body responsible for administering the program, by sending an email to veu@esc.vic.gov.au.

Section 2: Installation details and installer declaration

Part A: Installation details

Installation details

| | |
|-----------------------|--------------------|
| Installation address: | Installation date: |
|-----------------------|--------------------|

Electrician details

| |
|-----------------------------|
| Name: |
| Company name: |
| Company address: |
| Phone number: |
| Electrician licence number: |

Plumber details

| |
|-------------------------|
| Name: |
| Company name: |
| Company address: |
| Phone number: |
| Plumber licence number: |

Installed product details

| | |
|---------------------------|-------------------------|
| Product brand: | Product model: |
| Product serial number(s): | |
| Tank brand: | Tank model number: |
| Heat pump brand: | Heat pump model number: |

What activity has been conducted?

- 1A - Water heating - Gas/LPG storage replacing electric resistance
- 1B - Water heating - Gas/LPG instantaneous replacing electric resistance
- 1C – Water heating - Electric boosted solar replacing electric resistance
- 1D – Water heating - Heat pump replacing electric resistance
- 1F – Water heating - Gas/LPG boosted solar replacing electric resistance

Please specify what method was used to decommission the product:

| |
|--|
| |
|--|

Installation certificate details

Is a VBA Compliance Certificate required for the work undertaken? Yes No

Is a Certificate of Electrical Safety required for the work undertaken? Yes No

VBA Compliance Certificate number:

Certificate of Electrical Safety number:

Form of benefit provided

Upfront cash Price reduction Delayed cash Free installation Other (please describe)

Amount of benefit provided for assignment of certificates:

Part B: Declaration by installer

I hereby declare that:

- I am licensed to undertake the installation of the above product
- where applicable the consumer has been informed that a VBA Compliance Certificate and/or Certificate of Electrical Safety is required for the work undertaken and will provided a copy of the relevant certificate within five working days of installation
- the product has been installed in residential premises
- the product has been installed to replace an electric resistance water heater and will be decommissioned
- the product(s) replaced as part of this installation was not installed for the purposes of being decommissioned as part of this installation (i.e. the baseline environment has not been altered prior to this installation)
- the installation meets all laws, standards, building codes and local council requirements
- the information provided is complete and accurate and that I am aware that penalties can be applied for providing misleading information in this form under the Victorian Energy Efficiency Target Act 2007.

Signature:

Date:

Section 3: Consumer details and declaration

Part A: Consumer details

Consumer details

Name:

Phone number:

Have you received a VBA Compliance Certificate for the work? Yes No

Have you received a Certificate of Electrical Safety for the work? Yes No

I have been informed that a VBA Compliance Certificate and/or Certificate of Electrical Safety is required for the work undertaken and that I will be provided a copy of the relevant certificate: Yes No

Part B: Declaration by consumer

I hereby declare that:

- I am the tenant/landlord/owner (*please circle as appropriate*) of the residence at the above installation address
- the information provided by the installer in Section 2 is correct and complete
- the product(s) replaced as part of this installation was not installed for the purposes of being decommissioned as part of this installation (i.e. the existing environment has not been altered prior to this installation)
- I understand that by signing this form I am assigning the right to create certificates for the installation to **Homelab**
- I have received an identifiable benefit from **Homelab** in exchange for assigning my rights to create the certificates for the above installation
- the Essential Services Commission has the right to inspect the installation with reasonable notice
- under the Victorian Energy Efficiency Target Act 2007 and for related verification, audit and program monitoring purposes
- I am aware that penalties can be applied for providing misleading information in this form under the Victorian Energy Efficiency Target Act 2007.
-

Signature:

Date:

Activity Checklist

1. Check Installer section of the form to see what installer qualifications will be required (licensed plumber, licensed electrician, registered builder etc)
2. Check if the products purchased/installed are approved (see **Product Checklist** below)
3. Review **Evidence Checklist** below to make sure all documents will be available
4. Ensure your camera can take pictures with GPS location saved – this can be set in camera settings and you may also need to enable GPS and/or Mobile Data on your phone. Remember to disable this feature after installation if you don't normally use it or share your pictures with friends or social media. Please make sure your camera creates JPG files not JPEG as JPEG format does not preserve pictures internal information.
5. Arrange installation
6. Collect evidence as it becomes available
7. Check the assignment form (this form) is filled in and signed by all parties
8. Scan all documents (or take picture). Ensure all details are clear and readable
9. Send all files to support@homelab.com.au – for larger pictures you may need to send multiple emails.
10. We will then process and submit the claim. The registration may take 4 weeks or more and when successful we will contact you for bank details to pay your rebate.

Evidence Checklist

| ✓ | Evidence – check Activity Guide for any changes/updates to this list | Req |
|---|---|-----|
| | Picture(s) of old product/appliance prior removal | Yes |
| | Closeup picture of brand/model/serial number of old appliance/product | Yes |
| | Picture of decommissioning method (destruction) or recycling receipt | Yes |
| | | |
| | Closeup picture of brand/model/serial number of new appliance/product | Yes |
| | Picture(s) of new product after installation | Yes |
| | | |
| | Purchase invoice with your name, address, brand and model of installed product | Yes |
| | Invoice for works with your name, address, brand and model of installed product | Yes |
| | Certificate of electrical safety (if wiring was required) | Yes |
| | Plumbing certificate (VBA compliance certificate) | Yes |
| | Recycling invoice | Yes |
| | | |
| | Filled in Assignment Form (this form) and signed by all parties | Yes |

Product Checklist

To check if the product is approved and how much rebate you can get

1. Go to <https://www.veu-registry.vic.gov.au/Public/Calculator/VEECCalculator.aspx>
2. Select activity date = current or past date
3. Select Sector = Residential
4. Select activity from pull down list

Note: The screen will refresh with additional input fields specific for each activity.

5. Fill in all required fields.

Note: Product Brand and Product Model fields contain the list of approved products for the activity, so if you can't find your specific product on the list it means it is not approved and you cannot claim rebate on it.

6. Press Calculate button at the bottom of the page
7. The screen will refresh and will have a number of "Eligible VEECs" (certificates)
8. Multiply the VEECs by current VEEC price (updated on our website) to work out how much cash you will receive